

# Stefanutti Stocks (Pty) Ltd

## Quality Policy Statement



Stefanutti Stocks (Pty) Ltd. is engaged in infrastructure contracts, operating in the construction economies of South Africa and Africa and is committed to:

- Focus on our Clients' needs and expectations;
- Strive towards flawless execution and improved efficiency;
- Support our operations to develop, implement and maintain the Quality Management System;
- Embrace a culture of continual improvement of the Quality Management System;
- Standardising of common processes and systems throughout the Group;
- Implement and maintain systems and procedures to ensure effective controls are in place throughout the organisation, compliant to the requirements of ISO 9001;
- Review our performance against our targets and objectives;
- Address risks and opportunities to ensure that the Quality Management System achieves the intended results;
- Deliver products to the required standard of quality but always striving to excel;
- Apply the most appropriate available technology and knowledge to sustain continual improvement of our people, management systems and processes;
- Monitor the quality of products and services delivered by our service providers and suppliers and where necessary assist in improving their quality performance;

The management of Stefanutti Stocks (Pty) Ltd is committed to the implementation of this Policy in the interest of our employees and long-term sustainable business. Each director is committed to the implementation of this Policy in all activities and on the premises under his/her direction and control.

The Quality objectives to be pursued by the Group and its divisions in 2022 are:

- Standardise management system;
- Implement record control management (electronic platform);
- S@S sub modules:
  - Fully implement daily diary sub module
  - Fully implement non-conformance sub module
    - NCR costing
  - Fully implement customer satisfaction
  - Follow up on trends and actions associated
- ISO 9001 surveillance audit.

  
Russell Crawford  
Chief Executive Officer  
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